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# <u>Context</u>

urkey currently hosts over 3.6M registered Syrian refugees along with nearly 330,000 persons of concern from other nationalities.<sup>1</sup> The majority of Syrian refugees live in south-eastern Turkey, 98% among the host community. The world's largest refugee population poses significant challenges for the Turkish government in ensuring access to quality services such as education and social services and guaranteeing their livelihood and protection. As the conflict in Syria continues, greater efforts must be made to leave no one behind.

Members of single-headed households, working children, people with disabilities, survivors of sexual and gender-based violence (SGBV) and people in need of psychosocial support, among others, are particularly disadvantaged. The Emergency Social Safety Net (ESSN) assists almost 1.8M refugees, of which more than 71% are economically vulnerable and 86% work in the informal sector under the risk of exploitation.<sup>2</sup> In addition to the large number of Syrian refugees, persons of concern from other nationalities also require various legal and social advisory or translation services. Protection remains a major need for some marginalised groups.

Also, the COVID-19 pandemic is hitting those who are already left behind harder than others. Studies show that the level of information is lower among refugees and the need for support to fulfil basic needs has increased significantly. Therefore, continued support on a regular basis is needed to limit the risk of individuals resorting to negative coping mechanisms.

Local organisations have the potential to fill a gap in service delivery. Building upon a local network and trust from the community, local and community-based organisations (CBOs) can reach out to those that are at the risk of being left behind. Moreover, these organisations can respond to the need for short-term relief while at the same time combining humanitarian-oriented with developmentoriented long-term approaches.

<sup>1-</sup> UNHCR Turkey, Refugees and Asylum Seekers in Turkey,

https://www.unhcr.org/tr/en/refugees-and-asylum-seekers-in-turkey#:-:text=Turkey%20currently%20hosts%20some%203.6.of %20concern%20from%20other%20nationalities (accessed on 30 June 2020).

<sup>2- 3</sup>RP 2020, Turkey Country Chapter.

# LIFT at the

# Humanitarian-Development-Peace Nexus

IFT is a prime example of the Humanitarian-Development-Peace nexus (HDP) as partner organisations аге supported in linking humanitarian, development and peace efforts. The local initiatives respond to urgent humanitarian needs by providing psychological support, legal and social counselling, core relief items or any kind of services that ensure the survival, dignity and human rights of the affected persons in collaboration with public institutions. In addition, development-oriented and structure-building activities contribute to the improvement of the personal well-being and socio-economic conditions of their beneficiaries in the medium to long-term. This approach is in line with the outcomes of the 2016 World Humanitarian Summit (WHS) as well as the recommendations of the Development Assistance Committee of the Organisation for Economic Cooperation and Development (OECD). It also relates to the priorities of the two donors: EU Humanitarian Aid as a humanitarian actor as well as BMZ's Transitional Development Assistance, which aims at linking relief, rehabilitation and development.

By targeting local and community-based organisations, LIFT also contributes to the Grand Bargain commitment on localisation. Local NGOs were first access points in the refugee response; over the years, they diversified their portfolio and became more professional. LIFT leverages the potential of local and community-based non-governmental organisations to complement existing services, e.g. by reaching those that have not yet been reached. LIFT partners enjoy a high level of trust among beneficiaries and are perceived as providers of safe spaces, especially for girls and women, as well as offering an option for participation at local level. By improving organisations' capacities, LIFT functions as a bridge between international funds and local needs.

Moreover, barriers for partnership are reduced by supporting local initiatives to coordinate their activities with state structures, e.g. by setting up referral systems. GIZ works closely with state authorities; while the main political partner is the Vice President's office, GIZ is also in close communication with the Ministry of National Education, Ministry of Family and Social Services and Ministry of Interior's Directorate General for Migration Management as well as several municipalities. This facilitates a more effective, efficient and sustainable support mechanism for local initiatives. This wide range of communication between state and civil society in addition to the joint steering structure of LIFT contributes to harmonising the activities with state standards while ensuring the sustainable integration of the services offered.



# **"LIFTing** the potentials"

he project takes measures to further develop individual and organisational capacities of implementing partners for improving the quality of their services and harmonising them with existing services. To widen the impact and establish networks among different actors in the field, CLIP also reaches out to secondary target groups such as technical staff of local and central authorities, municipalities and other NGOs, CBOs and local initiatives in trainings. CLIP capacity development measures include the following trainings:

**Basic Protection** Civil Society Basics (Level 1, 2) **Community Based Protection** 0 Conflict Transformation (Level 1, 2) Fundraising **Gender Based Violence** Legal Framework Multiplication Trainings (to trained health counsellors) **On the Job Support Organisational Development Project Management Atelier** Proposal Writing (Level 1, 2, 3) **Protective Health Remote PSS and Online Counselling** 

# GIZ's Refugee Response: from CLIP to LIFT

**G** IZ has been supporting efforts as part of the refugee response in Turkey on behalf of the German Federal Ministry for Economic Cooperation and Development (BMZ) and the European Union (EU) since 2015. GIZ has established the Support to Refugees and Host Communities (SRHC) Cluster to coordinate projects in the areas of employment and skills development, education, protection, social cohesion and capacity development, in line with national strategies and plans of the government of Turkey as well as the priorities set by the Regional Refugee and Resilience Plan (3RP).

The Community Centres and Local Initiatives Project (CLIP) provides technical and financial support to up to 12 community centres and 20 local initiatives with the aim of improving social services, including intercultural exchange, offered by community centres and local initiatives to refugees and the host communities in Turkey. Activities are implemented in four Action Fields: (1) social services in community centres and measures to strengthen social interaction, (2) promotion of local initiatives through the establishment of the Local Initiative Fund in Turkey (LIFT), (3) harmonisation of the services offered by the community centres and local initiatives with state standards and (4) capacity development.

CLIP has extended the focus on the principle "Leaving No One Behind" (LNOB) since 2019, which is made possible thanks to the first-of-its-kind cooperation between the European Union through its Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG ECHO) and the Transitional Development Assistance of Germany's Federal Ministry for Economic Cooperation and Development (BMZ).

Consequently, the LIFT was piloted in 2019, and the community centres have been strengthened so as to expand their activities directed at the most vulnerable. Also, the capacity development and harmonisation measures have increased their focus on improving capacities and cooperation between actors in the provision of social services.

# The Way Forward – LIFT beyond 2021

n the future, LIFT will follow a multi-services approach as part of the Community-based Local Initiatives Project (CLIP 2). CLIP 2 will be co-funded by the German Federal Ministry for Economic Cooperation and Development (BMZ) through the Special Initiative on Forced Displacement, and the European Union, through its Humanitarian Aid Operations department (ECHO).

The fund will thus support partners in the field of not only protection but also non-formal education and social cohesion. The future LIFT will be able to adjust flexibly to priorities of donors and respond to context-specific needs.

Moreover, LIFT will continue its efforts to enhance partnerships with a variety of actors and encourage joint applications by state and non-state actors.

Improving access of vulnerable and at-risk persons to individual protection and community-based protection, legal advice and awareness-raising, psycho-social counselling

Providing non-formal education to strengthen competencies such as language skills

Supporting persons with specific needs, such as persons with disabilities or with specific mental health needs

Establishing intercultural understanding through supporting social cohesion activities, e.g. sports events, recreational activities as well as conducting information and education campaigns

All of this is complemented by GIZ's support package, which is implemented as cross-cutting measures, such as capacity development, setting up exchange formats in addition to the overall fund management.

# The Local Initiative Fund in Turkey (LIFT)



IFT is implemented as part of the Community Centres and Local Initiatives Project (CLIP), which is co-funded by the BMZ and EU Humanitarian Aid.

Local initiatives play an important role to fill a supply gap in service provision, which remains a challenge especially with regard to those that are at risk of being left behind. Yet, many local initiatives lack the required financial means to implement measures professionally and to a high standard of quality. They are also limited by insufficient language skills or management know-how, which prevents them from accessing international funds. This is where the Local Initiative Fund in Turkey (LIFT) comes in. Local and community-based organisations can benefit from LIFT through technical and financial support to respond to specific assistance and service needs of vulnerable and at-risk persons, both from the refugee and host population. LIFT not only supports partners in accessing these funds, but also helps to build their capacities. The fund is run and administered by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) as the lead implementing organisation.

Local initiatives provide refugees a safe space and access to protection services. Supported projects operate across different sectors and implement activities in the following areas:

Referral to available services including education,

Advocacy and empowerment activities for specific

Awareness-raising and information campaigns

health and employment services

aroups



Protection activities including case management and individual protection assistance

Psychosocial support (PSS), psychological support and counselling support (individual and group therapy)

Activities adopt a one-refugee approach and target refugees and members of host community, in particular those who are vulnerable.

GIZ provides an opportunity for non-state and state structures to join forces, increase synergies and avoid setting up a parallel system. Accordingly, LIFT functions under a unique and transparent multi-actor governance structure through which implementing partners are selected jointly. It sets regional and thematic priorities and monitors progress in collaboration with the implementing partners, donors and public stakeholders. Thus, LIFT also ensures the sustainability of the efforts by linking services provided by the local initiatives and those by state institutions. GIZ, likewise, enhances the dialogue between the implemented projects and local and regional authorities through exchange visits and joint activities at regional and local level.

LIFT is implemented in consultation with Turkish authorities through the National Advisory Meetings, consisting of representatives from donor organisations, ministerial authorities and the implementing agency. The meetings are held quarterly in order to discuss the progress of implementing partners, update the participants on the current statuses of implemented projects and enhance the cooperation between projects and public operations.



AS OF MAY 2021, LIFT PARTNERS HAVE ACHIEVED THE FOLLOWING RESULTS:



150,000+ PERSONS have participated in activities provided by the LIFT partners



# 100,000+ PERSONS

with vulnerabilities or at risk of being left behind have received support



# 100,000+ PARTICIPANTS

have received protection services including psychosocial support and case management



# 21,000+ INDIVIDUALS

have been referred to social services



4,500+ CHILDREN between age 0-17 have received

psychosocial support (PSS)



2,000+ PERSONS



with disabilities have been reached



# 22,000+ INDIVIDUALS

have been reached through information and awareness raising campaigns



# 450+ ACTIVITI

on gender equality have been



# conducted

8888

benefitted from capacity development from April 2019 to May 2021

**500+ STAFF MEMBERS** 



# **21 PROJECTS**

have benefited from both LIFT Large and Small grant schemes. 85,00

LIFT's current projects are committed to reach 85,000+ individuals in total with various vulnerabilities or at risk of being left behind.

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804

180+ applications have been received in total for LIFT Large and LIFT Small grant schemes



150+ participants have taken part in the LIFT Innovation Labs in Adana, Izmir and Trabzon



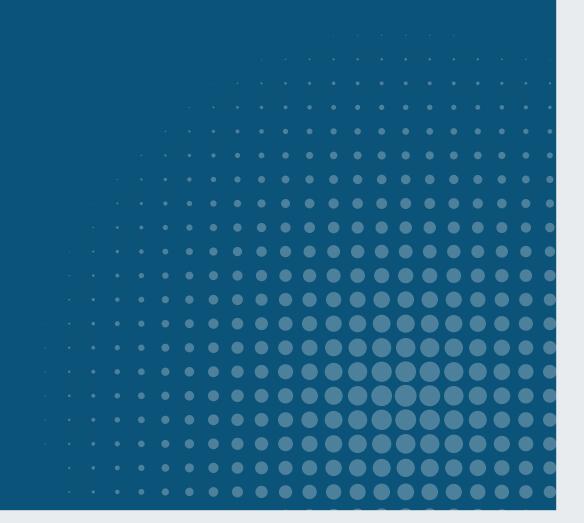
#### 6,1 LION MIL

20 projects have been selected for both LIFT Large and Small grant schemes; receiving a combined total of 6,1 million Euros.

# SUCCESSES AND IMPACT

LIFT has received over 180 applications in its three calls for proposals. 11 larger local initiatives and 9 smaller initiatives have been selected and have implemented projects in 14 provinces. LIFT has administered a budget of over €6 million. By June 2021, LIFT aims at reaching 85,000 refugees who will benefit from protection services.

In the period of March 2019 – December 2020, the project carried out more than 20 trainings for competence building on management and protection with the support of local and international service providers as well as UN organizations. Moreover, more than 70 exchange formats between partner organisations and authorities were accomplished to improve relationships, establish dialogue and cooperation, strengthen referral pathways, harmonise service standards and foster local ownership of the project.



# LIST OF ABBREVIATIONS

3RP	Regional Refugee and Resilience Plan	
AHCSA	Afghanistan's Hazaras Culture and Solidarity Association	
AHF	Al Sham Humanitarian Foundation	
AID	Alliance of International Doctors	
BMZ	German Federal Ministry for Economic Cooperation and Development	
BONYAN	Bonyan Organisation	
CBO	Community-based Organisation	
CC	Community Centre	
ССР	Community Centres Project (GIZ)	
CLIP	Community Centres and Local Initiatives Project (GIZ)	
ECHO	European Civil Protection and Humanitarian Aid Operations	
ERTEV	Ermetal Technological Education Foundation	
ESSN	Emergency Social Safety Net	
EU	European Union	
GBV	Gender-Based Violence	
GHF	Genç Hayat Foundation	
GIZ	Deutsche Gesellschaft für Internationale Zusammenarbeit	
HDP	Humanitarian-Development-Peace	
IBC	International Blue Crescent Relief and Development Foundation	
IDA	Independent Doctors Association	
INGO	International Non-Governmental Organisation	
INSAN	INSAN for Psychosocial Support	
LGBTI+	Lesbian, Gay, Bisexual, Transgender, Intersex, Plus	
LIFT	Local Initiative Fund in Turkey	
LNOB	Leave No One Behind	
MAVI KALEM	Mavi Kalem Social Assistance and Solidarity Association	
MAYA	Maya Foundation	
MHPSS	Mental Health and Psychosocial Support	
MoFLSS	Ministry of Family, Labour and Social Services	
MSC	Multi-Service Centres Project (GIZ)	
NGO	Non-Governmental Organisation	
OECD	Organisation for Economic Co-operation and Development	
PLA	Positive Living Association	
PSS	Psychosocial Support	
RET YKD	Association for Counselling, Education, Social Assistance and Development	
SDGs	Sustainable Development Goals	
SENED	SENED Organisation	
SGBV	Sexual and Gender-Based Violence	
SGD	Sulukule Volunteers Association	
SMAWF	Seasonal Migrant Agricultural Worker Families	
SRHC	Support to Refugees and Host Communities Cluster (GIZ)	
SSC	Social Service Centre	
TIAFI	Team International Assistance for Integration	
TRC	Turkish Red Crescent Society	
	Association for Supporting Tarlabaşı Community	
UN	United Nations	
WHS	World Humanitarian Summit	
(YYD)	Doctors Worldwide Turkey	

# Overview of all Supported LIFT Partners

PARTNER	START DATE	FINAL DATE	PROVINCE
			I
Afghanistan's Hazaras Culture and Solidarity Association	20.02.2020	30.04.2021	TRABZON
Al Sham Humanitarian Foundation	01.07.2020	16.04.2021	ADANA
Alliance of International Doctors	01.10.2019	30.04.2021	ISTANBUL
Bonyan Organisation	01.07.2020	01.05.2021	GAZIANTEP
Ermetal Technological Education Foundation	01.09.2019	30.04.2021	BURSA
Genç Hayat Foundation	16.09.2019	30.04.2021	ESKIŞEHIR
International Blue Crescent Relief and Development Foundation	16.11.2019	31.01.2021	ŞANLIURFA / BURSA / KONYA
Independent Doctors Association	01.20.2019	30.04.2021	KILIS
INSAN for Psychosocial Support	28.10.2019	30.11.2020	ISTANBUL
KAHRAMANMARAS ISAR ASSOCIATION	05.10.2020	05.04.2021	KAHRAMANMARAŞ
Turkish Red Crescent Society	01.10.2019	30.04.2021	ANKARA
Mavi Kalem Social Assistance and Solidarity Association	01.09.2019	28.02.2021	ISTANBUL
Maya Foundation	01.09.2019	30.04.2021	ISTANBUL
Positive Living Association	16.09.2019	15.09.2020	ANKARA
Association for Counselling, Education, Social Assistance and Development	01.09.2019	30.04.2021	ÇORUM
Association for Counselling, Education, Social Assistance and Development	15.02.2020	30.04.2021	SAMSUN
SENED Organisation	01.10.2019	30.04.2021	GAZIANTEP
Sulukule Volunteers Association	14.10.2019	30.04.2021	ISTANBUL
Team International Assistance for Integration	16.03.2020	16.11.2020	IZMIR
Association for Supporting Tarlabaşı Community	02.09.2019	31.09.2020	ISTANBUL
Doctors Worldwide Turkey	01.10.2019	30.04.2021	ISTANBUL, KILIS

# Overview of the current situation in Turkey



454,000 irregular migrants and refugees in 2019

According to the 2019 data of the Directorate General of Migration Management, there were

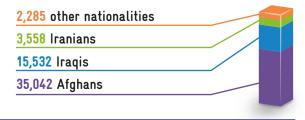
over 56,417 persons who have applied for

international protection and 454,000 migrants

and refugees who arrived irregularly.

The number of Syrians "under temporary protection" is 3,638,104 as of December 2020. This figure corresponds to 4,37% of Turkey's national population of 83,154,997. The second-largest group by nationality are Afghans, with a population of 170,000 under international protection.

56,417 persons who have applied for international protection in 2019





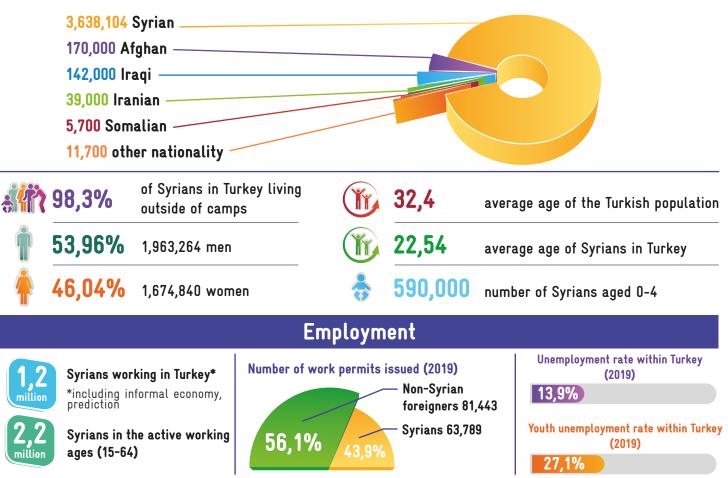
The EU Facility for Refugees in Turkey (FRIT) is the answer to the EU Member States' call for significant additional funding to support refugees in the country, and manages a total of €6 billion (2021–2025). The main focus areas are humanitarian assistance, education, health, municipal infrastructure, and socio-economic support.

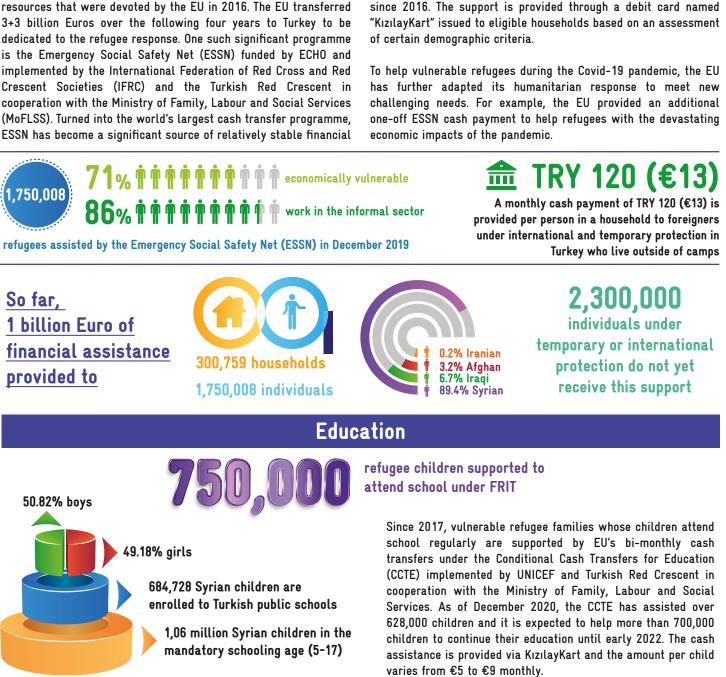


By the end of 2011, Turkey had already spent €12,21 million toward refugee camps. With costs in health, education, food, security, and social services, it is estimated that Turkey spends roughly €407 million a month for Syrian refugees. In his 2016 United Nations Grand Assembly meeting, President Recep Tayyip Erdoğan stated that Turkey alone has spent over €10 billion in humanitarian aid for Syrian refugees. According to the statement of Vice President Fuat Oktay at the International Forum on Local Solutions for Migration and Displacement in Gaziantep, this amount has already exceeded €32 billion in 2019.

## Demography

### Number of Persons of Concern (as of 31 December 2019)





Turkey Social Protection Schemes

TRY 3,577,50

gross Minimum wage in

The European Union (EU) through its Humanitarian Aid Operations (DG ECHO) has provided an additional EUR 16 million in support of UNHCR, the UN Refugee Agency, for the refugee response in Turkey in October 2020. This assistance will enable vulnerable refugee households affected by the ongoing COVID-19 pandemic to benefit from one-off emergency cash assistance.

, TRY 2,590

Financial support programmes for Syrians have started with the

# composed of four

### Livelihood<sup>1</sup>

TRY 8,436 (€934)

Poverty line of a family composed of four



Monthly living expense of a single worker



households received one off COVID-19 emergency cash payments by end of November 2020

- 13 million+

Annual inflation increase on

monthly food expenditures

19,75%

primary health care consultations delivered under FRIT as of December 2020

income for a large number of Syrian and other refugees in Turkey since 2016. The support is provided through a debit card named

**33,554** Syrian students are enrolled at Turkish universities

8.2% Illiteracy rate of Syrians in Turkey

<sup>1</sup> According to the European Commission's official monthly accounting rates for the Euro for January 2021 (TRY 9,03 = EUR 1) Available at: https://ec.europa.eu/info/funding-tenders/how-eu-funding-works/information-contractors-and-beneficiaries/exchange-rate-inforeuro\_en [Accessed 6 January 2021]

Starvation line of a family

# Implementation are

Kastamonu

Kırşehir

Karama

Niăde

# ANKARA

99,706 registered Syrian refugees 1,77% of the city population

## ISTANBUL

518,519 registered Syrian refugees 3,34% of the city population

## BURSA

178,352 registered Syrian refugees 5,84% of the city population

## ESKISEHIR

5,468 registered Syrian refugees 0,62% of the city population

## IZMIR

147,553 registered Syrian refugees 3,38% of the city population

# KONYA

117,952 registered Syrian refugees 5,28% of the city population

## ADANA

252,169 registered Syrian refugees 11,27% of the city population

# LIFT partners

Afghanistan's Hazaras Culture and Solidarity Association (AHCSA)	Trabzon
Al Sham Humanitarian Foundation (AHF)	Adana
Alliance of International Doctors (AID)	Istanbul
The Association of Conscious Youths, Culture and Education (BIGKED)	Istanbul
Bonyan Organisation (BONYAN)	Gaziantep
Ermetal Technological Education Foundation (ERTEV)	Bursa
Genç Hayat Foundation (GHF)	Eskişehir
International Blue Crescent Relief and Development Foundation (IBC)	Şanlıurfa / Bursa / Konya 🔵
Independent Doctors Association (IDA)	Kilis
Kahramanmaraş Isar Association (ISAR)	Kahramanmaraş
Insan for Psychosocial Support (INSAN)	Istanbul
Mavi Kalem Social Assistance and Solidarity Association (MAVI KALEM)	Istanbul
Maya Foundation (MAYA)	Istanbul
The Association for Counselling, Education, Social Assistance and Development (RET YKD)	Çorum / Samsun
SENED Organisation (SENED)	Gaziantep
Sulukule Volunteers Association (SGD)	Istanbul
Team International Assistance for Integration (TIAFI)	Izmir
The Turkish Red Crescent Society (TRC)	Ankara
Association for Supporting Tarlabaşı Community (ITM)	Istanbul
Doctors Worldwide Turkey (YYD)	Istanbul / Kilis

# **Partner** location

Kütahya

Burdu

Antalya



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# as of LIFT partners

Trabzo

Bingö

Diyarbakıı

Muş

## SAMSUN

7,461 registered Syrian refugees 0,55% of the city population

## ÇORUM

2,990 registered Syrian refugees 0,56% of the city population

## TRABZON

3,467 registered Syrian refugees 0,43% of the city population

## KAHRAMANMARAŞ

92,894 registered Syrian refugees 8,05% of the city population

# GAZİANTEP

449,730 registered Syrian refugees 21,73% of the city population

# ŞANLIURFA

421,586 registered Syrian refugees 20,33 % of the city population

# KILIS

105,501 registered Syrian refugees 74,04% of the city population

#### cessed as of January 2021

Gaziantep

Kayser

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## AFGHANISTAN'S HAZARAS CULTURE AND SOLIDARITY ASSOCIATION (AHCSA)

Official name of organisation	: Afghanistan's Hazaras Culture and Solidarity Association (AHCSA)
Name of the project	: A Helping Hand to Overcome Distance
Location	: Trabzon
Duration of the project	: 20.02.2020 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>+</sup> 1,750
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>±</sup> 1,350
No. of individuals targeted to benefit from protection services provided by the local initiative	<sup>2</sup> 1,150
Website	: https://afganistanhazaralaridernegi.org.tr/

# The organisation and the project

AHCSA aims at providing solutions to the basic problems that refugees of Afghan origin face living in Trabzon, Gümüşhane and Giresun. The project focuses particularly on vulnerable groups, including women that are survivors of gender-based violence (GBV), unaccompanied children, child brides, persons with disabilities and elderly people. Within the scope of this project, the following activities are carried out: legal counselling, interpretation services and psychosocial support in addition to seminars on basic rights and obligations of refugees. Moreover, seminars on gender-based violence are conducted.

The organisation seeks to provide solutions to the basic problems experienced by refugees, facilitate daily life and inform other relevant units about the current situation of asylum seekers and discuss the current situation with the decision makers at the local level so as to improve it.



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Information Sessions on Rights and Obligations of Refugees	Trainings on rights and obligations of refugees in Turkey Information sessions on registration procedures, permission requests, transfer requests and other legal procedures Information sessions on available services and associated institutions
Consultancy Services and Guidance on Primary Health Care	Providing basic health services for individuals, including interpreting services Awareness-raising seminars on the access to health services for asylum-seekers.
Training on Women's Rights, Violence and Domestic Violence	Trainings on gender inequality, women's rights, gender-based violence (GBV) and domestic violence Psychosocial support (PSS) for victims of GBV. GBV sessions Personal development trainings
Awareness-raising and Advocacy	Booklet portraying the refugees' situation Photo exhibition Meetings with relevant authorities to discuss the main problems faced by asylum seekers (Provincial Migration Management Directorate, Family Labour and Social Services Directorate, Bar Associations, among others)

AHCSA addresses issues of high vulnerability among refugees, such as children, women and elderly people. The project is committed to supporting refugees and asylum-seekers with all their legal rights and ensuring that they live a dignified life. However, it is among our aims to organise activities that strengthen social cohesion and public peace, aiming to increase social awareness and to contribute to academic studies on migration and immigrants, in terms of statistical data.

With the support of GIZ, AHCSA provided consultancy and information services in the fields of law, education, social and health to support the protection and empowerment of refugees. Since the beginning of GIZ cooperation, as of May 2021, a total of 820 beneficiaries have been reached through protection services and 572 individuals have been benefitted referral services.



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Implemented by





# AL SHAM HUMANITARIAN FOUNDATION (AHF)

Official name of organisation	: Al Sham Humanitarian Foundation (AHF)
Name of the project	: Improving Social Services of Community Centres for Refugees
Location	: Adana
Duration of the project	: 01.07.2020 - 16.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>+</sup> 3,488
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>1</sup> 3,146
No. of individuals targeted to benefit from protection services provided by the local initiative	<sup>1</sup> 1,746
Website	: www.ahf.ngo

# The organisation and the project

AHF was established in 2013 and provides humanitarian assistance to Internally Displaced Persons (IDPs) and the host community inside Syria and refugees and the host community in Turkey as well. In Turkey AHF has two care centres in Kırıkhan and Adana, where the situation for many refugees is critical. A number of refugees lack proper registration, which impedes their access to basic health services.

The aim of the project is to respond to specific assistance and service needs of vulnerable and at-risk refugees in Adana. In particular, the activities target children engaged in child labour, persons with disabilities, persons with specific legal and physical protection needs, unregistered persons, survivors of sexual and gender-based violence (SGBV).



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Case Management Services	Case management services and referral for refugees and the host community at AHF Centre
Legal Services	Legal consultations services about rights
Awareness-raising	Awareness-raising campaign about reducing the risk of addiction, child labour, interruption of education, forced marriage and early marriage Advocacy and empowerment activities on child protection, public protection

As of May 2021, the staff were able to reach more than 3.000 individuals within the scope of the project which was implemented during the pandemic. The connection to the local authorities was strengthened through meetings and likewise the protocol with Youth and Sport directorate was renewed. The referral system was established, thanks to which more than 400 individuals have been referred to state services.

Although online sessions exist to resort to in case of new lockdowns, the activities are currently held face-to-face. The beneficiaries are invited to the centre through an appointment system to comply with safety measures.



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# ALLIANCE OF INTERNATIONAL DOCTORS (AID)

Official name of organisation	: Alliance of International Doctors (AID)
Name of the project	: Pregnancy School for Refugee Women
Location	: Fatih, Istanbul
Duration of the project	: 01.10.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>±</sup> 585
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>±</sup> 215
No. of individuals targeted to benefit from protection services provided by the local initiative	<sup>205</sup>
Website	: www.aiddoctors.org

# The organisation and the project

The Alliance of International Doctors (AID) aims at contributing to global health equity by providing medical assistance to people with limited or no access to healthcare. AID is established in 2011 in Istanbul. One of the organisation's focus areas is women's health, including reproductive health and psychosocial support for Syrian children and their mothers in addition to working with persons with disabilities. Together with volunteers and health professionals, AID holds seminars, conferences and trainings in different parts of Turkey.

The overall objective of the project "Pregnancy School for Refugee Women" is to improve maternal and newborn health of refugee women in Istanbul. It particularly targets refugee women who are pregnant or at a reproductive age living in Fatih, Esenler and Bağcılar districts of Istanbul. The project activities ensure healthy pregnancies and a safe motherhood period for refugee women who usually have only limited access to healthcare services. With the assistance of midwifes and other health professionals, the supported women receive trainings related to safe pregnancy as well as post-delivery, baby care and breastfeeding.





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Awareness-Raising, Advocacy and Empowerment	Brochures and posters to announce the project to the public with the cooperation of Syrian NGOs.
Advisory and Information Services / Skills Development	Training materials in line with the Pregnancy School of the Ministry of Health. 3 training sessions each month on reproductive health, pregnancy and post-natal care.
Other	Transportation services for women, postnatal kits to respond to the new-born's needs and referral support.

To enable the most vulnerable women, have better access to services, AID collaborates with Medipol University with regards to reporting and survey preparation; accordingly, a protocol has been signed with a Syrian NGO to increase the reach to vulnerable women. Thus, AID gets in touch with the beneficiaries in need and is contacted for any issue and challenge faced by the targeted community. AID also provides a referral mechanism for women and guides them to relevant state institutions in line with their needs. Additionally, AID created the opportunity to work closely with the local Syrian NGOs in Fatih during this process to reach the target group. Lastly, at the end of the project the surveys with Medipol University's Department of Midwifery for producing a report according to the project data will be shared by AID.

As of May 2021, with the support of GIZ under pregnant refugees' women empowerment more than 300 beneficiaries have been reached through Advisory and Information Services.









# BONYAN ORGANISATION (BONYAN)

Official name of organisation	: Bonyan Organisation (Bonyan)
Name of the project	: Strengthening Protection and Access to Quality Services of Vulnerable Refugees in Gaziantep
Location	: Gaziantep
Duration of the project	: 01.07.2020 - 01.05.2021
No. of participants targeted to benefit from services provided by the local initiative	4,300
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	4,170
No. of individuals targeted to benefit from protection services provided by the local initiative	4,170
Website	: https://bonyan.ngo
Website	: https://bonyan.ngo

# The organisation and the project

Bonyan is an independent, impartial Syrian organisation that was launched in 2012. Since 2014, it has worked as a fully registered NGO with headquarters in Gaziantep and 5 offices in northwest Syria and Turkey. In 2018, Bonyan reached more than 500,000 beneficiaries through its programs in various sectors in Syria and Turkey. Bonyan's refugee response programming in Turkey focuses on the following themes: education, protection and livelihoods with social cohesion as a cross-cutting theme.

Building on Bonyan's experience, expertise, and network, the project's main focus will be child protection and reducing protection risks for at-risk children in particular working children, those facing the risk of early marriage and those with special educational needs. Since Bonyan considers that protection vulnerabilities and risks are heightened for drop-out children, activities of information dissemination, awareness-raising, counselling and referral will play a major role in providing education services. The project also aims to cater for other vulnerable groups such as the elderly, the sick, the disabled and the needy.



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In the project, Bonyan reaches nearly 30 beneficiaries daily, the majority of whom are out of school children and their families. Until December 2020, the organisation had reached more than 3,000 beneficiaries in the scope of the LIFT project.

Through counselling calls, Bonyan provides families with vital information regarding school registration, address registration and alternative education pathways available to Syrian refugee children with highly divergent needs and backgrounds. As education has been moved to online platforms, Bonyan also furnishes families with information on accessing online education platform, i.e. EBA TV. Bonyan also conducts information dissemination and GBV seminars, with appropriate COVID-19 measures.

In addition, Bonyan case workers accompany and assist vulnerable refugees who cannot speak Turkish during registration to formal and non-formal public education institutions, as well as other occasions such as appointment, accompaniment, translation, and follow-up regarding hospital visits, visits to population directorates and the Provincial Directorate of Migration Management offices.









# ERMETAL TECHNOLOGICAL EDUCATION FOUNDATION (ERTEV)

Official name of organisation	: Ermetal Technological Education Foundation (ERTEV)
Name of the project	: Productive Children - Children Are Getting Schooled with STEAM approach
Location	: Gürsu, Bursa
Duration of the project	: 01.09.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>±</sup> 3,321
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>±</sup> 1,305
No. of individuals targeted to benefit from protection services provided by the local initiative	965
Website	: www.ertev.org

# The organisation and the project

Ermetal Technological Education Foundation (ERTEV) is a foundation established in Bursa aiming to prepare individuals for changing nature of work and emerging new technologies related to industry 4.0 and digitalisation through improving the quality and relevance of basic education with STEAM skills and developing technical and professional skills. In this context, ERTEV designs and implements education-based projects.

The objective of the "Productive Children" project is to increase the schooling rates of children by means of STEAM Approach and targets Syrian and Turkish children aged 7–13 who live in the east side of Bursa. There are various factors that affect the schooling rate of children, including early-age marriage, forced child labour, peer victimisation and insufficient referral systems to meet the needs.

The project aims to tackle those problems through inclusive services provided at the centre. In this context, a mobile STEAM Centre has been established in Gürsu district of Bursa. STEAM is a multidisciplinary educational approach to learning that uses Science, Technology, Engineering, the Arts and Mathematics as access points for guiding student's inquiry, dialogue and critical thinking.







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Advisory and	STEAM Trainings
Information Services /	Individual psychological counselling and guidance services
Psychosocial Support	Career guidance services
(PSS)	Parent-child joint STEAM activities
Awareness-raising, Advocacy and Empowerment	Role model seminars Awareness-raising seminars for parents on rights & entitlements (legal, social and educational) Self-care and life skills activities to tackle bullying at school

#### As of May 2020, ERTEV have reached 924 individuals.

Due to the pandemic outbreak, as of April 2020, the ERTEV foundation has worked intensively on digitalising activities. Eventually, ERTEV began to provide digitalised psychological counselling and guidance (PCG) services. ERTEV also completed the production of STEAM videos and collaborated with Provincial Directorate of Ministry of National Education to disseminate reliable information and promote PSS.





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ADANA

#### : Genç Hayat Foundation (GHF) Official name of organisation Name of the project : Last Stop for Child Labor: Eskişehir! Location : Alpu and nearby districts, Eskişehir : 16.09.2019 - 30.04.2021 **Duration of the project** No. of participants targeted to benefit from 4,170 services provided by the local initiative No. of individuals targeted to benefit from all 2.545 kinds of services provided by the local initiative No. of individuals targeted to benefit from 1.140 protection services provided by the local initiative Website www.genchayat.org

# The organisation and the project

Genç Hayat Foundation (GHF) was established in 2008 in Istanbul with the aim of increasing resilience of children and adolescent youth by helping them to develop their own skills, abilities and strengths as well as improving their access to education services.

The overall objective of this project is to support seasonal migrant agricultural worker families (SMAWF), labour contractors and local stakeholders to reduce child labour in Eskişehir's, Alpu and nearby districts. The organisation aims at building sustainable and feasible solutions to the problems that youth and children face.

The project "Last Stop for Child Labour: Eskişehir!" focuses on addressing needs and problems of children, creating solutions by referring them to public social service opportunities and holding meetings and workshops for them on individual protection assistance, case management and advocacy.



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Advisory and Information Services / Psychosocial Support (PSS)	Needs assessment and case managemen Individual Protection Assistance (IPA) Referral to public social service opporte	
Awareness-Raising and Advocacy	Occupational health and security training with SMWF Hygiene workshop and first aid workshop for SMWF Raising awareness on children and workers' rights targeting local stakeholders such as local contractors, local authorities as well as seasonal migrant workers	Experience sharing meeting Awareness-raising workshop Supporting children's educational rights Building network and knowhow among various stakeholders on local and national level
Empowerment	Supporting SMAWF's living and working Student monitoring	conditions

Among the major concerns of the project is the promotion of information flow among related stakeholders, which the GHF facilitates by advocating the needs of the field, the beneficiaries, neighbourhood representatives and the district Directorates to the public authorities in decision making positions. To this end, observations from the field have been regularly reported to the respective public institutions with solution suggestions.

In the scope of LIFT, the project team has managed to build trust relationship with the major institutions responsible for provision of basic public services. Promising outcomes have been achieved: Initiation of Turkish courses in neighbourhoods in cooperation with neighbourhood representatives, working in coordination with PICTES teachers in the field to enhance schooling opportunities for refugee children, supporting local contractors in reporting the needs in the field to public authorities and referring the beneficiaries to local NGOs for further support.

Since the outbreak of the pandemic, digital and remote solutions have been adopted in various activities such as household visits and information services to reduce the risk of infection.

Until the end of April 2020, Genç Hayat has reached a total of 4075 0 beneficiaries.









## INTERNATIONAL BLUE CRESCENT RELIEF AND DEVELOPMENT FOUNDATION (IBC)

Official name of organisation	: International Blue Crescent Relief and Development Foundation (IBC)
Name of the project	: Providing information and protection assistance to vulnerable refugees in Turkey and linking them to services
Location	: Şanlıurfa / Bursa / Konya
Duration of the project	: 16.11.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	15,000
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	8,500
No. of individuals targeted to benefit from protection services provided by the local initiative	· 7,000
Website	: www.ibc.org.tr

# The organisation and the project

International Blue Crescent Relief and Development Foundation (IBC) was founded in 2000 with the aim of alleviating human suffering, targeting in particular the most disadvantaged. With the aim and intention to increase its effectiveness internationally, IBC became a member of the International Council of Voluntary Agencies (ICVA) in April 2013.

This project aims at contributing to respond to specific assistance and service needs of vulnerable and at-risk individuals such as children subjected to violence, abuse or neglect, elderly people with disabilities, single-headed households with children with disabilities and large households. The project activities will facilitate the integration of Syrian and other refugees into the existing Turkish systems and advocate for increased access in places. Activities are aligned with the organisation's areas of expertise in the areas of protection, legal services and psychosocial support (PSS).





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Advisory and Information Services	Case management, Individual Protection Assistance (IPA) Referral mechanisms Protection and legal counselling services
Psychosocial Support	Individual one-on-one counselling PSS services for most vulnerable refugees
Awareness-Raising, Advocacy and Empowerment	Protection screening and information dissemination to most vulnerable households through group information sessions Send SMSs, distribute brochures and videos covering up-to-date information on protection and education services

More than 9.000 individuals have benefitted from the services provided by May 2021 from the Hubs in Bursa, Konya and Şanlıurfa.

The Info Hubs have played a major role in providing support to refugees in accessing services and transfer the necessary information to refugees through seminars and workshops. They have also contributed to reflecting the needs of refugees to the related authorities in the field.

The follow up the needs of the beneficiaries have been performed through phone calls since the outbreak of the pandemic. Brochures and infographics have been distributed via WhatsApp and on the centre's doors. Individual cases have been followed up remotely and urgent cases invited to the centre through appointments.







# INDEPENDENT DOCTORS ASSOCIATION (IDA)

Official name of organisation	: Independent Doctors Association (IDA)
Name of the project	: Strengthen the local interventions resilience and responding to the needs of people with disabilities by facilitating development of an advisory committee and run a centre for rehabilitation
Location	: Kilis
Duration of the project	: 01.10.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	: 27,240
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	e 6,351
No. of individuals targeted to benefit from protection services provided by the local initiative	: 6,071
Website	: www.ida-org.com

# The organisation and the project

IDA is an independent NGO registered in Turkey since 2014 and in Germany since 2017. IDA's main operating sector is health, nutrition and protection. The organisation has been active also in Syria since 2012.

With this project, IDA aims at contributing to the improvement of specialised health care for refugees in Kilis, Turkey and improving the efficiency and effectiveness of project implementation by Syrian civil society. In the scope of the project, the running costs and salaries of staff of the Physiotherapy and Psychosocial Centre in Kilis city is covered for the duration of the project period. The centre will provide over 108,000 refugees in Kilis with physiotherapy (PT), psychosocial support (PSS) and protection services.



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Psychosocial Support	Enhance the discussion and therapy offers and mechanism Conducting individual discussion therapies/consultations Individual talk therapies for caring family members of physiotherapy people with disabilities	Conducting group therapy sessions Improvement and implementation of a Mental Health and Psychosocial Support (MHPSS) individuals reference system
Awareness-raising, Advocacy, Empowerment	Contribute to empowerment of the refugee population and improved health and protection status of Syrian refugees A virtual campaign to advocate for the rights and empowerments of people with disabilities and most vulnerable groups among the Syrian refugees	Using social media accounts for sharing Awareness-raising and informative materials and meetings/events Distributing posters and brochures which will reach at least 50,000 individuals
Rehabilitation Measures	Open the Rehabilitation Centre at least 5 days a week Implementation of adequate physiotherapy units Enhance beneficiaries' referral pathways	
Personal Capacity Development and Community Integration	Conduct 10 days training for PT and PSS staff The project team supports establishing local committees consisting of male and female participants as well as persons with disabilities and their caregivers in order to enhance the participation of the local community. The aim of these committees is to raise awareness and to advocate for people with special needs	

Since the beginning of the project under LIFT, IDA has provided services for 2,967 individuals in terms of physiotherapy, psychosocial support and protection in Kilis city in with 7443 services. Even during the lockdown, IDA staff did their best to support the beneficiaries via remote practices for both PT and PSS services.

IDA creates networking between other organisations and public authorities in the field to strengthen the referral mechanism both way for sending and receiving. With 35 staff in the centre, most of who are bilingual in both Arabic and Turkish languages, IDA welcomes every refugee, aiming to provide quality services for beneficiaries.







K.MARAŞ

# KAHRAMANMARAŞ ISAR ASSOCIATION (ISAR)

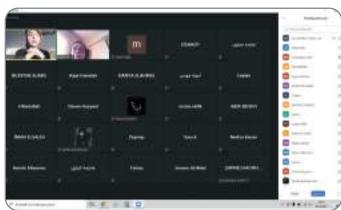
Official name of organisation	: Kahramanmaraş ISAR Association (ISAR)
Name of the project	: Refugee Family and Children Unit
Location	: Kahramanmaraş
Duration of the project	: 05.10.2020 - 05.04.2021
No. of participants targeted to benefit from services provided by the local initiative	* 820
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>+</sup> 720
No. of individuals targeted to benefit from protection services provided by the local initiative	250
Website	: https://www.facebook.com/kahramanmarasisardernegi/

# The organisation and the project

ISAR was established in 2018 and provides humanitarian assistance to Refugees and disadvantage host community members. ISAR is working actively in Kahramanmaraş, where the situation for many refugees is critical. A number of refugees lack proper registration, which impedes their access to basic services.

The aim of the project is to respond to specific assistance and service needs of vulnerable and at-risk refugees in Kahramanmaraş. In particular, the activities target children who are under early marriage risk, women, unregistered persons, survivors of sexual and gender-based violence (SGBV).





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By December 2020, a total of 75 individuals have benefitted from services provided by the project. The connection to the local authorities already in place since ISAR established by municipality of Kahramanmaraş, therefore, ISAR will conduct a regular meeting with other governmental stakeholders to improve the quality of the services for refugees. The referral system was established with related service providers in the filed as well.

Although online sessions exist to resort to in case of new lockdowns, the activities are currently held face-to-face. The beneficiaries are invited to the centre through an appointment system to comply with safety measures.









## MAVI KALEM SOCIAL ASSISTANCE AND SOLIDARITY ASSOCIATION (MAVI KALEM)

Official name of organisation	: Mavi Kalem Social Assistance and Solidarity Association (Mavi Kalem)
Name of the project	: Esenyurt Women Solidarity and Consultation Centre
Location	: Esenyurt / Istanbul
Duration of the project	: 01.09.2019 - 28.02.2021
No. of participants targeted to benefit from services provided by the local initiative	13,035
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	4,113
No. of individuals targeted to benefit from protection services provided by the local initiative	2,850
Website	: www.mavikalem.org

# The organisation and the project

Mavi Kalem was founded in 2000 in Istanbul-Fatih, implementing a broad range of projects from violence to psychological counselling and from health education to consultations targeted at women. The association launched the Child Protection project in Faith, Istanbul in 2017 and expanded its operations with its new offices in Zeytinburnu in Istanbul, Kocaeli and Adana.

In the scope of LIFT, the project aims at increasing the capacity of Syrian and non-Syrian refugee women (18-65) and children (1-17) to access services in order to respond to their vulnerabilities and support them with protection. The most important aspect to this end is the Women's Solidarity and Consultation Centre, which is designed as a "safe social space" where project activities are implemented. Moreover, a communication and information dissemination network facilitate access to protection services for beneficiaries and provides the basis for the establishment of community-based protection structures.

Complementary services and activities for women and children ensure the access of Syrian and non-Syrian women and children to rights and services. This also includes support activities such as the Male Engagement Module, designed especially for men.





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Creating a Safe Space for Women	Child-friendly spaces Selling corner in the centre Indoor and outdoor physical activities Open-air events
Advisory and Information Services / Psychosocial Support (PSS)	General counselling services on rights and entitlements Referral of individuals with protection needs to relevant services Legal and health consultation PSS sessions for Individual Protection Assistance Case Management
Awareness-raising, Advocacy, Empowerment	Male engagement module training Girls empowerment module training Informative solidarity meetings Collaboration with state bodies, NGOs and INGOs

Mavi Kalem's Women Solidarity and Consultation Centre in Esenyurt, Istanbul has become a safe space for women, allowing them to go out and express their needs and demands. Not only the Syrian refugee women but also non-Syrian refugee groups such as Afghan, Iraqi, Egyptian women as well as women from local community have received support.

Since the establishment of the centre in October 2019, more than 3500 people have received services mainly on legal, health and psychological support individually. With group activities, their physical and psychological well-being has been supported. Furthermore, Mavi Kalem carries individual protection management process with women who have experienced gender-based violence or have critical health conditions.

Due to pandemic outbreak, activities provided by the Centre have been held online since April 2020. After observing the reasons for low participation, internet packages were distributed to reduce the barriers in access. Information on COVID-19 is disseminated via brochures on social media and website. Also, informative meetings were held with children and their mothers. Individual counselling services continue via the phone/ internet.









# MAYA FOUNDATION (MAYA)

Official name of organisation	: Maya Foundation (Maya)
Name of the project	: PSS and Child Protection for Vulnerable Populations Left Behind
Location	: Fatih / Istanbul
Duration of the project	: 01.09.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>2</sup> 7,000
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>2</sup> ,430
No. of individuals targeted to benefit from protection services provided by the local initiative	1,820
Website	: www.mayavakfi.org

# The organisation and the project

Maya Foundation contributes to the mental, physical and academic development of children and young aged 5-18, encouraging and supporting them toward reaching their full potential. The foundation emphasises the importance of freedom of expression, which allows for creative development and productivity of children and youth.

The overall objective of this project is to provide Psychosocial Support (PSS) with a focus on child protection whereby vulnerable and at-risk refugees and their specific needs are identified and addressed through necessary protection interventions. Access to effective national and humanitarian services is improved. The project specifically targets children at risk, children with physical and mental disability as well as individuals with specific legal and protection needs, persons who have unmet basic needs, and persons with no access to services.

Maya is an expert organisation on child protection services, including case management services for children and families who experience problems related to the education, legal or health system in addition to awareness-raising and informative sessions for children as well as adults.





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Individual Protection Assistance (IPA), Case Management and Referrals	Individual Protection Assistance (IPA) Internal and external referrals Emergency Assistance (transportation, accommodation, translation support, rent, medical equipment) Counselling on education, health, social services and legal support
Psychosocial Support (PSS)	Individual and group therapy sessions Trauma rehabilitation through creative art therapy sessions Positive parenting skills training PSS activities for children.
Awareness-raising, Advocacy and Empowerment Services	Psychosocial and awareness-raising activities for refugee children, their families and host communities aimed at strengthening community support Targeting vulnerable population through social media Outreach materials Community outdoor events for refugees and the host community Awareness-raising events
Advisory and Information Services	Informative sessions for children and parents on rights, entitlements, services and tailored child protection

Maya Foundation's Child and Youth Centre located in Balat, Fatih offers Mental Health and Psychosocial Support (MHPSS) and Child Protection Services to both refugee and host community members.

Since September 2019, the Centre have supported more than 3000 individuals with more than 5200 individual services and referred more than 1800 individuals benefited from protection services.

Due to the outbreak of the pandemic, the Foundation opted for providing some of its services remotely such as information counselling, referrals to service providers, individual therapy sessions, parent counselling and info sessions. During the first months of the outbreak, Maya distributed hygiene and food kits to the beneficiaries in need.







SAMSUN Çorum

### THE ASSOCIATION FOR COUNSELLING, EDUCATION, SOCIAL ASSISTANCE AND DEVELOPMENT (RET YKD)

Official name of organisation	The Association for Counselling, Education, Social Assistance and Development (RET YKD)
Name of the project	Enhancing protection of under-served communities in Çorum and empowering under-served communities through protection in Samsun
Location	: Çorum and Samsun
Duration of the project	: (01.09.2019 - 30.04.2021) for Çorum (15.02.2020 - 30.04.2021) for Samsun
No. of participants targeted to benefit from services provided by the local initiative	: 30,158
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	: 12,063
No. of individuals targeted to benefit from protection services provided by the local initiative	11,893
Website	: www.RETykd.org.tr

## The organisation and the project

RET YKD is a registered local Turkish NGO providing durable solutions to communities by working towards bridging the gaps between humanitarian and development assistance, focusing primarily on vulnerable and marginalised youth residing within crisis-affected areas. RET YKD has invested in designing evidence-based cross-cutting assistance interventions.

The overall objective of this project in the scope of LIFT is to facilitate vulnerable individuals' (host, refugee and asylum seekers) access to services and rights in Çorum through a community-based approach conducive to reducing vulnerabilities. In particular, RET YKD targets under-served disadvantaged populations, including Syrians under Temporary Protection, non-Syrian refugees and members of the host community. With the establishment of a community centre, RET aims at creating a safe space for the most vulnerable.

The centre-based approach allows beneficiaries to (1) regain some sense of normalcy given the trauma and psychosocial stress that most have been exposed to or experienced as a result of forced displacement, (2) feel emotionally and socially empowered through custom-tailored interventions, (3) access public services for female beneficiaries by expanding their social network(s) beyond the prevailing societal limitations and restrictions imposed on them, (4) overcome the information gap on protection services.



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Advisory and Information Services	Individual Protection Assistance (IPA) through outreach Case management Legal counselling and awareness-raising sessions (individual or in-group) Informative sessions for children and parents
Psychosocial Support	Psychosocial Support (PSS) activities to create a welcoming and safe environment Individual counselling by psychosocial counsellors Emotional support group
Awareness-raising, Advocacy, Empowerment	Awareness-raising activities on GBV GBV Activities Advocacy Forum

Within the scope of the LIFT-supported projects, RET YKD set up protection centres in Çorum and Samsun called "My Life Center" to provide geographical proximity and facilitate access and also foster multicultural co-existence while delivering individual assistance and community-based protection activities. While 59% of its beneficiaries are Iraqis, 41% of persons benefiting from project activities are from other nationalities, including but not limited to host community member, Afghans and Syrians.

Since the beginning of its partnership with GIZ, RET YKD has reached more than 14.000 individuals, majority of whom are vulnerable members of the society, such as women, children, persons with disabilities and survivors of SGBV who face difficulties when reaching services and resources.

RET YKD supports people of concern through awareness-raising sessions on protection, psychosocial support groups, emotional support groups, psychosocial support activities and public advocacy events, as well as providing tailored individual legal counselling, individual psychosocial counselling and Individual Protection Assistance and Case Management interventions. Besides, through establishing collaboration with the local authorities, RET has been increasing the awareness of these institutions in providing services to the vulnerable groups in Çorum and Samsun.









## **SENED**

Official name of organisation	: SENED Organisation
Name of the project	<ul> <li>Together – Improving the protective environment for people with disabilities and caregivers through the provision of protection services for people with disabilities</li> </ul>
Location	: Gaziantep
Duration of the project	: 01.10.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	÷ 7,500
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	÷ 3,150
No. of individuals targeted to benefit from protection services provided by the local initiative	: 2,000
Website	: www.sened.ngo

### The organisation and the project

SENED was established in 2013 to work on empowering Persons with Disabilities (PwDs) by providing capacity building and life skills training, psychosocial support, educational and vocational qualifications, providing supportive equipment, assisting their families and building the capacity of people that work and live with them.

The overall objective of the project in the scope of LIFT is to increase equitable quality access to specialised protection services for PwDs in Gaziantep. Project activities aim at improving the protective environment for PwDs and caregivers through the provision of protection services. SENED provides case management, psychosocial support (PSS) and life skills sessions, assistive devices through IPA to PwDs, Braille and sign language course sessions and support therapy to children with speech impediments. Moreover, SENED provides PwDs and their family members (parents) / caregiver with family guidance and support.

SENED also provides frontline service providers with workshops/trainings and information sessions on how to deal with people with disabilities. 150 community members will receive community engagement for inclusion of PwDs session.



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Advisory and Information Services/PSS	Case management for PwDs Psycho-social support for PwDs
Assistive Devices	Handing out assistive devices for PwDs through IPA
Awareness-raising, Advocacy and Empowerment	Family/caregiver guidance and support Sensitising frontline workers on how to deal with PwD Community engagement for inclusiveness of PwDs
Education and Skills Development	Braille language courses Sign language courses for deaf people Speech therapy sessions for people with speech impediments Life skills sessions for PwDs

Since October 2019, almost 3.000 individuals have benefited from activities in the centre established in Karşıyaka, Gaziantep. SENED, which specifically targets people with disabilities, works in coordination with local authorities such as Gaziantep Metropolitan Municipality, Gaziantep Governorship and Provincial Migration Administration and other NGOs in the region, and supports special needs of the Syrian refugees.

In addition, through the "How to deal with people with disabilities" trainings for local authority and non-governmental organisations' frontline workers, SENED contributes to the development of other organisations' capacities.









# SULUKULE VOLUNTEERS ASSOCIATION (SGD)

Official name of organisation	: Sulukule Volunteers Association (SGD)
Name of the project	: Create Space for Game and Movement at School
Location	: Fatih, Istanbul
Duration of the project	: 14.10.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	<sup>2</sup> ,235
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	, <sup>±</sup> 430
No. of individuals targeted to benefit from protection services provided by the local initiative	· <b>330</b>
Website	: www.sulukulegonulluleri.org

# The organisation and the project

Sulukule Volunteers Association (SGD) was established in 2010 as a part of the Sulukule Platform by volunteers in the demolition area. The organisation works with groups at risk, persons that are disadvantaged or have experienced discrimination. The organisation's areas of expertise include rights-based activities with children, child guarding and child participation, informal education methods for children, teachers and mothers, social skills workshops and extensive field work.

The activities within the scope of the LIFT-supported project target Turkish and refugee children at risk living in Fatih, their parents and teachers in the region. SGD aims at eliminating issues this group faces by focusing on the needs of children who are at school age and who cannot attend school. A successful model implementation is used as a role model for other districts and provinces.





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Psychosocial Support (PSS)	Sports and body movements workshops at schools for children Workshops for women to strengthen their social skills
Awareness-raising	Awareness-raising workshops for mothers and teachers and for school drop-outs
Research and Advocacy	Research on the causes of discrimination among children and dissemination of the findings Project results dissemination event Dissemination of sports and body movement curriculums as a booklet
Capacity Development	Increasing the capacity of SGD, its employees and volunteers to work with refugee children efficiently

In the past year, SGD increased the number of schools, children, caregivers and teachers it has been working with. Through over 30 workshops with children at schools and teachers, SGD contributed to increasing enrolment at schools and strengthening children's social skills. Since the beginning of the partnership with GIZ, SGD has reached more than 1,000 individuals.

During workshops, SGD has also aimed at providing psycho-social support to the children. For teachers, SGD has designed workshops to disseminate their curriculum to the school system. Thanks to partnership with GIZ, SGD strengthened its contact with Turkish and refugee groups and supported both groups to solve existing problems through its rights-based activities.

Since the outbreak of the pandemic, SGD has also been in touch with local administrations to identify the new needs of school-age children. Trainings with volunteers (every 2 weeks), project team meetings (every week), monitoring and evaluation team meetings (every week) have been carried out online. In addition, during the pandemic, telephone interviews were conducted with children and women who constituted the target group.









### TEAM INTERNATIONAL ASSISTANCE FOR INTEGRATION (TIAFI)

Official name of organisation	: Team International Assistance for Integration (TIAFI)
Name of the project	: Info2020
Location	: Tepecik, Izmir
Duration of the project	: 16.03.2020 - 31.03.2020
No. of participants targeted to benefit from services provided by the local initiative	<sup>+</sup> <b>14,000</b>
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	<sup>4</sup> 6,000
No. of individuals targeted to benefit from protection services provided by the local initiative	<sup>2</sup> <b>5,000</b>
Website	: www.tiafi.org

# The organisation and the project

Team International Assistance for Integration (TIAFI) is a non-profit grassroots organisation located in the Tepecik neighbourhood of Izmir, where roughly 60,000 Syrian refugees have settled. Since 2017, TIAFI has been supplementing the efforts of regional stakeholders by providing integration and social services to members of the Syrian refugee community and impoverished members of the Turkish host community in Izmir. In order to assist individuals and families, TIAFI offers a number of programmes including a free lunch service, trauma-informed and supervised play, legal aid referrals, social service referrals, Turkish language classes, homework support and youth development activities.

"Info2020" aims at protecting the rights of individuals within the refugee community by expanding and strengthening information delivery systems, legal services, solidarity groups and by piloting new information dissemination models in order to identify and protect the most vulnerable. Through the project, TIAFI plans to improve and expand support for families with unmet basic needs such as lack of access to food, clothing, water or sanitation.





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Case Advisory Support and Information ServicesServices	Case Management Individual Protection Assistance Legal referrals/consultations Strengthen Information Point Translation services
Advocacy and Empowerment	Life skills seminars Women's solidarity group Seminars on rights and obligations of refugees, gender specific protection topics, among others.
Creation of a Multimedia Application	Multimedia digital platform to provide information on services for Syrian refugees, specifically targeted at illiterate persons
Distribution of Core Relief Items	Distribution of packages with seasonal and age appropriate clothing, food and home goods

TIAFI delivered over 90 food packages to families in need at the height of the COVID-19 crisis. The project team has aided new arrivals in registering for refugee status, made referrals and offered legal assistance and advice, given individualised information about social, legal and housing rights, provided translation and accompaniment services and hosted 26 informative online seminars to hundreds of participants on a broad range of topics such as COVID-19 measures in Turkey, bullying in school and gender-based violence. Until April 2021, the project helped more than 3,000 individuals navigate challenges in social and legal systems through information provision and counselling.

TIAFI is looking forward to developing its multimedia digital platform and application services aimed at Syrian refugees with limited literacy, which will help further disseminate vital information to the most vulnerable in refugee communities. With access to the information, they need and a comprehensive understanding of their rights, refugees can make crucial steps towards integration and independence – and TIAFI is proud to support them at every step.











ANKARA

# THE TURKISH RED CRESCENT SOCIETY (TRC)

: The Turkish Red Crescent Society (TRC)
: Strengthening Coping Mechanism of Displaced Children in Ankara
: Yeşilöz, Keçiören/Ankara
: 01.10.2019 - 30.04.2021
<sup>2</sup> 20,000
<sup>6</sup> ,500
6,500
: www.kizilayankara.org.tr

# The organisation and the project

The Turkish Red Crescent Society (TRC) was founded in 1868 with the mission of providing aid for needy and defenceless people and was then called "Society for Aiding the Wounded and Ailing Ottoman Soldiers". The organisation's areas of expertise include health, education and youth services as well as immigration and refugee services.

Through this project, TRC's Keçiören Child Protection Centre aims at supporting children from refugee and host communities by ensuring their access to formal education and enhancing childhood development as well as conducting consultancy and guidance for children and their families to access services. Being able to access psychosocial support and voice their concern allows children and their families to access their basic rights and reduce their vulnerability, strengthens positive coping mechanisms and prevents discrimination and social exclusion, poverty and abuses.

In order to achieve the goal, the project looks into enabling children in remote areas to access Child Friendly Spaces (CFS) activities and psychosocial support (PSS) services where there is a lack of these services/activities to reduce stress and trauma.



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Advisory and Information Services	Consultancy and guidance Case management Referral to relevant authorities in cases of violence against women, children and vulnerable groups
Psychosocial Support	PSS group sessions on various topics (stress management, child protection, peer bullying, etc.) Family therapies
Trainings and Seminars	Training and seminars for families and children Workshops for children to (1) improve their relationships with peers (2) learn how to cope with challenging events using role play activities, drama, groupwork, etc. Parental trainings Individual interviews and group work for children covering issues such as education, health, law and registration
Awareness-raising, Advocacy and Empowerment	Awareness sessions for parents on children's rights, child neglect and abuse, methods of combating peer bullying Seminars ensuring out-of-school children's access to formal education Protection studies with children at risk Awareness sessions for teachers on issues such as children's rights, international protection law, neglect and abuse

The TRC strengthened their relationship with the public institutions during the project in the scope of LIFT. The TRC managed to reach thousands of people in need during the pandemic period by cooperating with the General Directorate of Migration Management (DGMM).

During the pandemic period, over 4000 persons in need received protection awareness raising and psychological support remotely.

The Turkish Red Crescent Ulucanlar Foodbank, funded by the Turkish Red Crescent, prepared 15,000 packed meals every day during the Ramadan. A large part of these packaged meals and most of the hygiene kits, food kits, clothing, etc. donated to the Turkish Red Crescent during the pandemic period, were delivered to the beneficiaries in the Keçiören Child Protection Centre.

The total number of services provided until the end of the project is 21.000 while the total number of individuals receiving protection service provided to the beneficiaries is 7400 In addition, TRC has reached more than 4000 people from vulnerable and at risk groups.



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Implemented by





# DOCTORS WORLDWIDE TURKEY (YYD)

Official name of organisation	: Doctors Worldwide Turkey (YYD)
Name of the project	: Community centres for refugees and vulnerable host communities to provide comprehensive psychosocial support (PSS) and protection services
Location	: Kilis / Istanbul
Duration of the project	: 01.10.2019 - 30.04.2021
No. of participants targeted to benefit from services provided by the local initiative	: 23,000
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	: 15,000
No. of individuals targeted to benefit from protection services provided by the local initiative	: 11,000
Website	: www.yyd.org.tr/en

# The organisation and the project

Having started its activities in 2000 as an international aid organisation focusing on health, Doctors Worldwide (YYD) has carried out hundreds of projects in nearly 50 countries with the support of more than 200,000 private donors and more than 20,000 volunteers. Since 2014, YYD is active in Turkey's response to refugee crisis through different projects mainly addressing health, psychosocial support and protection concerns of refugee population.

The overall objective of the LIFT-supported project is to establish community centres to provide psychosocial support and protection services for Syrians and other refugees as well as vulnerable host community. Through the project activities, YYD addresses two main issues: (1) improving the health status of vulnerable refugees by promoting access to existing services and raising awareness, (2) providing group and individual psychosocial support services, case management and preventative child protection activities.



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Advisory and Information Services	Community engagement activities Health information sessions Mental health promotion videos Psychological first aid trainings Appointments, follow-up and referral
Awareness-raising, Advocacy and Empowerment	Providing case management support Individual protection assistance Individual counselling Awareness-raising sessions (legal rights)
Psychosocial Support (PSS)	Psychological wellbeing sessions Support groups Preventive child protection activities in child friendly space

YYD has supported more than 10.000 vulnerable individuals, such as women at risk, children at risk and disabled, through case management and individual protection assistance. In total, the organisation supported more than 15.000 people 11.000 of which are provided with the protection services.

Through awareness-raising sessions, refugee communities' access to rights and services has been encouraged. The activities in the child friendly spaces have provided a safe environment for children, promoted certain life skills and incorporated psychosocial support in order to reduce their protection-related problems.

During COVID-19 crisis, YYD continued remote implementation through telephone and online tools. Field workers contacted the refugees in its project implementation areas and gave then information on health and psychological first aid. Online Health Awareness Group Sessions for adults and hygiene training for the children were organised.

YYD teams have done visits to mukhtars/community leaders in order to better understand the needs of refugees. During the project period in Istanbul, 12 meetings were conducted with mukhtars and community leaders in İstanbul/Zeytinburnu. In Kilis, YYD teams reached 16 mukhtars of remote villages with limited services and neglected communities.









# POSITIVE LIVING ASSOCIATION (PLA)

Official name of organisation	: Positive Living Association (PLA)
Name of the project	Enhancing the Support Mechanisms for People Living with HIV (PLHIV)
Location	: Ankara
Duration of the project	: 16.09.2019 - 15.09.2020
No. of participants targeted to benefit from services provided by the local initiative	1,500 NIPLETED
No. of individuals targeted to benefit from all kinds of services provided by the local initiativ	e <sup>±</sup> 1,500
No. of individuals targeted to benefit from protection services provided by the local initiative	600 COMPROJET
Website	: www.pozitifyasam.org

# The organisation and the project

Positive Living Association (PLA), the first NGO working in the field of HIV/AIDS in Turkey, was founded in 2005 by the alliance of people living with HIV, their relatives, volunteers and relevant professionals. PLA aims to ensure that people living with HIV (PLHIV) have better access to treatment with improved life standards through physical, psychological and social empowerment by reaching out to all PLHIV and to create a society furnished with accurate and up-to-date information about HIV that is free from prejudice and discrimination.

The project in the scope of LIFT aims at improving the lives of PLHIV by providing support and information through comprehensive advocacy services. This also includes those who are at-risk of infection, in particular LGBTI+ youth. To achieve the expected outcomes and the project's objective, PLA has set up a project centre in Ankara, which undertakes the following activities: facilitating the access to services for PLHIV, providing counselling and advice on living with HIV including patient rights, right to health and employment rights, including PLHIV at every step taken to better understand and comprehend their needs and experiences, raising awareness on HIV/AIDS and HIV stigma among occupational groups, stakeholders and, in the long run, the whole society.



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Advisory and Information Services	Legal and consultancy support for people living with HIV Articles and informative visuals about HIV/AIDS and living with HIV
Psychosocial Support	Psychosocial support for people living with HIV, including their friends, partners and families Face-to-face private consultancy for people living with HIV Phone consultancies with partners, families and friends
Awareness-raising, advocacy and empowerment	Reaching out to risk groups and conducting awareness-raising activities to develop a better understanding on HIV/AIDS Giving trainings on sexual and reproductive health, HIV/AIDS and living with HIV Strengthening communication activities on HIV/AIDS Holding regular peer support group meetings
Other	Increasing awareness amongst occupation experts Establishing cooperation network between lawyers and six NGOs working in relevant fields

Since January 2020, over 400 people living with HIV, and another 400 people with risk of getting HIV have reached out to Positive Living Association requesting advisory information and legal and psychological support. During the 1,200 one-on-one sessions that have taken place so far, beneficiaries' questions about the virus, treatment and preventative measures were answered. The consultees received legal support during pre-employment, pre/post-surgery and pregnancy. The activities carried out were not one-on-one only, there were also group sessions that took place to minimize feelings of isolation beneficiaries experience due to discrimination.

Ankara Support Centre delivered HIV Awareness-Raising Trainings to over 300 individuals who are at risk of being infected with HIV to reduce the spread rate of the virus; in addition, over 100 occupational experts such as lawyers, psychologist, social service specialists and medical students attended the trainings to reduce discrimination towards people living with HIV. In order to reduce societal prejudices, PLA reached out to over 90,000 people through messages delivered on a range of media platforms.







ADANA

### ASSOCIATION FOR SUPPORTING TARLABAŞI COMMUNITY (TTM)

Official name of organisation	: Association for Supporting Tarlabaşı Community (TTM)
Name of the project	: Empowerment for Refugee Children in Tarlabaşı
Location	: Beyoğlu, İstanbul
Duration of the project	: 02.09.2019 - 01.11.2020
No. of participants targeted to benefit from services provided by the local initiative	400 AUDITEIEN
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	330 ANDLETED
No. of individuals targeted to benefit from protection services provided by the local initiative	230 CU PROJECT
Website	: www.tarlabasi.org

# The organisation and the project

The Association for Supporting Tarlabaşı Community, known also as Tarlabasi Community Centre (TTM), was established in 2007 in Tarlabaşı area of Beyoğlu, Istanbul. TTM aims at reducing the prejudices against the area and creating a safe space, where children are supported to fulfil their potential and become socially and psychologically empowered. TTM's areas of expertise include children's rights, child participation, social inclusion and non-discrimination, urban rights/right to the city and gender equality.

The overall objective of the project in the scope of LIFT is to contribute to the psychosocial development of refugee children in Tarlabaşı, develop healthy coping mechanisms and social cohesion as well as facilitate school enrolment and maintain continued school attendance. Project activities target refugee children of Dom, Abdal and Kurdish origin from Syria as well as children from Turkey. By facilitating various psychosocial and educational activities such as workshops on art, social cohesion, social circus, photography for children aged 7-14, and a play hour for children aged 3-6, TTM aims to contribute to developing self-expression, self-esteem as well as motor skills, physical coordination, concentration and teamwork skills of children and reduce negative coping mechanisms such as peer-violence, violent communication or non-communication.

The activities support the children in overcoming the traumas of displacement, developing new social ties and a sense of belonging. This prepares them for school and encourages their attendance. Due to a language barrier many parents are unaware of rights and procedures and require assistance. To this end, briefing meetings provide parents with information on registration, schooling and protection opportunities. Referrals are organised in case of protection needs.



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Psychosocial and Social Cohesion Workshops for Children	Workshops on social circus, photography, art, social cohesion Play group sessions for ages 3-6
Volunteer Trainings	Trainings on non-violent communication, active listening, positive discipline, inclusive decision-making, gender and trauma studies
Facilitation of School Enrolment and School Attendance	Approaching families and schools for registration and monitoring school attendance Families are advised and oriented about registration and temporary protection
Awareness-raising and Advocacy	Project final conference

Since the beginning of their LIFT-supported project, TTM has started to organise structured psychosocial and social cohesion workshops with children and a play hour for aged 3-6. As a community centre, TTM has attached considerable importance to empowerment of volunteers and their ability and skills. With the project, volunteers are trained on issues such as Non-Violent Communication, Active Listening, Inclusive-Decision Making, Trauma, Gender and Positive Discipline.

Throughout the project, TTM facilitates school enrolment of 30 children of Dom, Abdal and Kurdish origin from Syria. With the enrolment process, TTM achieves stronger relationship with Syrian caregivers/families.

Because of the COVID-19 pandemic, TTM has been giving remote counselling about educational, legal (reaching social services) and psychological support. During the project period, almost 500 individuals benefited from various protection services.









# INSAN FOR PSYCHOSOCIAL SUPPORT (INSAN)

Official name of organisation	: Insan for Psychosocial Support (INSAN)	
Name of the project	: Safety Spark	
Location	: Fatih, Istanbul	
Duration of the project	: 28.10.2019 - 30.11.2020	
No. of participants targeted to benefit from services provided by the local initiative	2,350	SMPLETED
No. of individuals targeted to benefit from all kinds of services provided by the local initiative	: 350	S ADI ETED
No. of individuals targeted to benefit from protection services provided by the local initiative	: 150	<b>GUIII</b> PRUJET
Website	: www.insanps.org	

# The organisation and the project

INSAN for Psychosocial Support has been established in 2016 and works in many countries, including Turkey, Lebanon, Jordan, Egypt, and Syria. INSAN offers psychosocial support that promotes positive adaptive capacities in people at times of crisis, allowing them to grow mentally and socially. The organisation's areas of expertise include preparing and applying programmes for psychosocial support sessions, child and woman protection, awareness and educational campaigns about faith-related psychology, general psychological and psychosocial support activities, psychological first aid and improving the technical abilities of the workers in the psychosocial field through specialised training programmes.

The overall objective of "Safety Spark" is to raise awareness on Gender-Based Violence (GBV), empower and build capacities of a group of women that are GBV survivors and support their peers who are also subjected to GBV.





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Advisory and Information Services	Information sessions and counselling lectures on legal rights in Turkey and protection strategies with the Turkish Red Crescent Society
Psychosocial Support (PSS)	Strengthening the PSS Team Capacity building of 20 women to develop a psychosocial support team Stress management sessions and PSS sessions Individual support sessions Problem Management Plus (PM+) sessions
Awareness-raising and Advocacy	Public media awareness-raising campaign on GBV Online magazine written in both Arabic and Turkish aimed at refugees and the local population

The main achievement has been to support 20 GBV survivor women, whose participation in the project was a turning point for them, who themselves became supporters of other women subjected to violence.

The project constituted a point of change in the lives of 400 women, culminating in their awareness of their legal and social rights.

In addition, awareness was spread to large audiences of the Arabic and Turkish communities, by publishing and distributing a magazine (Wamda Aman) through online platforms and social media. The project constituted a point of change in the lives of 350 women, culminating in their awareness of their legal and social rights.

After the outbreak of the pandemic, the follow up of the beneficiaries were performed through phone calls. The activities continued through online platforms, while individual support was given through online appointments.





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#### **Programme description**

CLIP - Improving Social Services for Refugees and Host Communities in Turkey by Supporting Community Centres and Local Initiatives

### Implemented by

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